

Associated Residential Community Housing (ARCH) Advisory Committee
Meeting Minutes
January 30, 2017

MEMBERS PRESENT: ANINDITA BHATTACHARYA
RAMONA FERREIRA
SOPHIA HIRAKIS
ROSIE JIMENEZ-NEGRETE
MALIA MAHI
VALERIE SAPP
MADHURA SOM
CORY STEVENSON
PA CHIA VUE
MARY BETH WARD

The meeting began at 1:39pm.

Cory said they are going to discuss OMS and Mesa parking today. He has gotten half a dozen to a dozen emails about it.

- Sophie shared that there was a meeting this weekend with residents and nonresidents regarding this issue. They are in the process of drafting a letter to Housing about it.
- Cory asked Ramona to provide an overview.
 - o Ramona said there are a few different issues: (1) people abusing the parking in the OMS parking structure, (2) protecting the residents and their guests, and (3) the impact of this on the shuttles. Although they have reduced the number of residents at Mesa due to closing of 112 units, ridership in the shuttles has gone up. Also, it was obvious that some of the people using the shuttles are not students. The biggest change is the guest permit policy. They found that guest permits were being shared and passed around. They thought about how to best resolve this issue and decided to implement the same permit policy they have over at Coast. If a resident has a guest, they have to request a permit for a specific amount of time and for a specific car. For those who have a person coming every now and then (for example, a childcare person), they are looking at those on a case by case basis and providing a permit accordingly. They have a number of residents that have both a car and motorcycle. For those residents, they are providing them with both a car permit and a motorcycle permit. They are also going to restripe a few spots in the parking lot for motorcycles.
 - o Malia shared that across the communities, people will take \$50 hit to take the parking permit. That's one of the reasons why they implemented this at Coast.
 - o Ramona said they are working with Shuttle Services on a number of issues - misuse of shuttles, more residents living with us at the end of summer, etc.
- Sophie said it's an inconvenience for people to come in and register their car and their guest's cars. People have to take time out of their schedule to get a new permit. Issuing permits also takes time out of Housing staff's day.
 - o Ramona said it's an easy and quick process and the office is open until 9pm. Residents just have to send them an email with the information and they'll make them a permit. The resident would then head over to the office to pick the permit up.

- Rosie said there was obviously a problem and sees value in this solution. If their students can't get to class to take an exam because the shuttles are impacted, that's a problem. The residents should come first.
- Anindita asked if the permits are annual, what happens when someone moves out and who patrols these parking lots.
 - o Ramona said they collect the permit when someone moves out. If the permit isn't returned, there is a \$50 permit replacement fee. She said the committee could discuss increasing the fee to discourage the losing of permits. She said permits are renewed annually with this new process.
- Madhura said they were given one week to renew their permit. She suggested mailing permits out instead of asking residents to pick them up.
- Matt said this resolution ensures that those who are meant to be parking in the structure, do park there. He thinks they have to put time and investment into making it work. Housing said they are being flexible with individual circumstances. He thinks this will be an effective resolution.
 - o Malia said they understand that there are unique circumstances and they're willing to work with the students.
- Valerie suggested having a central location on campus so residents can switch out their permits. She suggested Student Services.
- Anindita suggested creating an online application for permits.
 - o Ramona said they currently don't have the technology to do this for residents. They are working with IT to find a solution.
 - o Matt thinks the range of office hours is very reasonable, even for busy people.
- Sophie suggested changing the color of the permits every year.
 - o Malia said they plan to do so.
- Sophie shared that residents are concerned about cyber surveillance and big brother monitoring who is here at all times.
 - o Malia said they don't collect guest information when residents request a guest permit. They just need to know how long the guest will be there.
- Sophie shared that people are upset about how full the shuttles are.
 - o Ramona said they have been meeting with shuttle services on a weekly basis for 3-4 weeks now to see how to accommodate Mesa Nueva and the overcrowding issues. They have added another shuttle and are looking at other options to supplement shuttle service, without adding cost to Mesa/OMS residents.
 - o Sophie said the shuttle is really full from 3:30 to 6pm.
 - o Valerie agreed and said she won't take the shuttle at night because she knows it'll be full.
 - o Mary Beth asked how often the shuttle comes.
 - Ramona said every 15 minutes.
 - o Sophie asked if they've looked into having both a counter clockwise and clockwise shuttle. She thinks it's inefficient to have both shuttles go the same way.
 - Ramona said they will bring this up with Shuttle Services.
- Madhura suggested adding another stop between Gilman and Meyers and Regents Parking. She said it might be beneficial to have a stop in Warren.
 - o Sophie suggested a stop by Canyonview Pool.
- Matt referred back to the parking policy and asked if the committee was on board for the policy since they've begun discussions about the shuttles.

- Valerie thinks they are mostly on board with the parking policy. She suggested not enforcing policy when they have a GSA event.
 - Ramona said absolutely.
- Cory said the issue they need to discuss is how open they want their community to be. Does three day pass resolve the issue? Does having one pass registered to a vehicle, meet their goals? Once Mesa Nueva opens, they will have a pool and a pub. He reminded the committee that parking is built into the rent. He asked if there was anything missing.
 - Anindita asked why they don't want to sell parking permits when they have big events.
 - Matt doesn't think it's a good idea. If they want to promote a sense of community, this would be counterproductive. They don't need the extra money. He doesn't think its right to make money off people who want to attend an event.
 - Sophie said they already have a problem with building community. She likes the idea of having the process online. The less they require students to walk back and forth, the better. The less paperwork there is, the better.
 - Matt asked how long it takes to issue a permit.
 - Ramona said about 5 minutes.
 - Matt said it doesn't seem long to him.
 - Ramona said she hasn't had any complaints about how long the process takes.
 - Matt feels like everyone is generally supporting the policy.
- Cory asked if anyone else had comments they wanted to share.
 - Valerie suggested increasing the \$50 permit replacement fee. She suggested prorating the fee, based on when the resident moves out. She suggested charging \$50 per month until the next time they issue new permits.
 - Madhura said it should be comparable to the cost of a permit on campus.
 - Matt said the fee should be large enough to enforce the policy.
 - Madhura suggested putting a barcode on each permit so they can be invalidated when they move out.
 - Ramona said they can consider that but they'd have to get the technology first. They'd also have to work with parking enforcement to scan the permits and monitor them.
 - Cory asked if the committee thinks proration is a good idea.
 - Ramona suggested charging a large fee to discourage people from taking the permit.
 - Anindita said the fee should be larger than the annual permit. If it isn't, people would still just pay it and use the parking.
 - Matt suggested \$1000.
 - Valerie said people might still be able to pay that.
 - Cory said they should consider the other side of the issue – those who accidentally lose their permit. He asked if this is a fee they think is fair for those situations.
- Cory asked if anyone had feedback about the guest passes.
 - Madhura said guest passes should be consistent with the guest policy. She asked how long guests are allowed to stay.
 - Ramona said up to 2 weeks, as long as they get permission from their roommate.
 - Sophie asked if they are allowed to get a guest pass for more than three days.

- Ramona said if they come in and discuss it with the office, they'll work with them.
 - Malia said they always extend it as long as it doesn't violate the two week policy.
 - Cory asks what happens if they don't turn the guest pass back in.
 - Malia said they would call and ask for it.
 - Madhura suggested writing the expiration date on the permit.
 - Malia thinks the expiration date is on the permit. She said the general policy is 72 hours but if an exception is needed, they just have to discuss it with the office.
 - Mat thinks 72 hours is very reasonable and they are clearly displaying flexibility with exceptions. There will be some effect on the residents but he thinks this policy is very reasonable.
- Madhura said part of Mesa's charm is how open it is compared to the other communities. She said they should try to protect that quality.
- Anindita suggested they discuss transportation from anywhere on campus to the hospitals. If there is an emergency, the hospitals are hard to get to. She'd like to discuss this at a future meeting.
- Cory thinks they should make it a priority to make the permit process completely electronic. A confirmation could be sent to both the resident and office so the office can make sure nobody is requesting 20+ guest permits on a regular basis. This would resolve complaints about people having to go to the office.
 - Sophie said it would also help student workers who may not be comfortable giving an exception to special cases. She said next time, they should send out a survey to those who will be affected before implementing a new policy. They should always ask before making these types of widespread changes. They need to be more transparent about it. She doesn't have an issue with the policy personally, but her constituents do.
 - Malia said this was mirrored after the Coast policy, which was approved by this committee.
- Cory suggested sprinkling 20 minute loading spots around the facility.
 - Ramona said they already have lots of 20 minute temporary spaces at OMS.
- Valerie suggested mirroring the campus 10 day pass for those with a guest that will be visiting frequently. The guest would be allowed a certain number of punches and punch out the days they plan to use the permit.
 - Malia said they would have to discuss how to keep these from being handed to another person.
 - Ramona asked said who does the punches.
 - Mary Beth said the guest would. She has a 10 day pass and uses it when she needs to park on campus. She said it has a calendar on it and she marks the date when she drives to campus.

Meeting adjourned at 2:53pm. The next meeting will be on Monday, February 6, in the Barrett Room, 4th Floor of the HDH Administration Building in Revelle College at 1:30pm.